



>> Key Benefits

- Check out a tool that tracks your employees' browsing habits
- Address the security concerns that result from the wrong browsing habits of your employees



A Key Tool To Prevent Your Employees From Misusing The Internet

If you need to stop the misuse of the Internet in your office, you should perhaps take a closer look at BrowseReporter 3.0.

In the February 2009 issue of *Benefit (Are Your Employees Surfing The Net For Personal Reasons?)*, we talked about employees who surf the Net for non-official purposes and thus, unwittingly leave the door open to viruses, spyware and Trojans, into the company networks. These intrusions pose a threat to critical company and client information. We also discussed keeping a proper check on what exactly the employees

surf over the Web. This time, our attention has been grabbed by BrowseReporter 3.0, a solution that promises to keep an eye on your employees' browsing activities.

Monitor and prevent the misuse of the Internet

Released in India by Codework Ltd, a UK-based Internet monitoring and control software company, the new version of BrowseReporter 3.0 boasts of incorporating features

like Remote Screen Capturing and Bandwidth Monitoring. These features can enable you to isolate abusive users who upload or download large files and significantly increase network congestion. As a result, it helps you address the security concerns that arise.

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Hareesh, assistant IT manager, ExtraWeave

“BrowseReporter serves as a valuable tool in identifying offensive sites and in accurately tracking employee usage of the Internet. Running in stealth mode, it is said to report on all browsing activities from individual PCs or from particular user IDs. Reports outlining the overall Web activity are very easily generated in the form of charts or reports,” says Su Pahari, product manager, Codework Ltd. The stealth mode does not let the users sense that their PC is under a remote scanner.

End-user experience

One organisation that experienced the problems of Internet misuse by employees is ExtraWeave, a Kerala-based manufacturer of matting, carpets and rugs. Many of its employees used to cannibalise company bandwidth or Internet resources for private purposes. “Our IT department was totally unable to control or monitor the use of the Internet by our employees,” recalls Hareesh, assistant IT manager, ExtraWeave. Placing several products in place to

check Web behaviour was a time and money-consuming process. The company then went in for an integrated tool that was capable of reducing the manual involvement. ExtraWeave adopted an earlier version of the software last year and was able to restrict misuse of the Internet within its premises, substantially. “The solution has enabled us to get feedback on sites that we have to restrict. It has helped us minimise Internet misuse,” admits Hareesh.

Hareesh is now willing to introduce the new version that comes packed with additional features. He says, “With the new features of Bandwidth Reporting and Remote Screen Capturing, we are going to enhance our capability to further minimise misuse.”

Pahari proclaims, “Organisations like ExtraWeave



Su Pahari, product manager, Codework Ltd.

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can effectively restrict their employees from indulging in surfing for personal content. I don’t say they only use BrowseReporter, but tools like this that incorporate multiple features, will, of course, prove beneficial.”

Important features

Remote screen capturing: This feature allows you to track employee/student activity by capturing screens of their PCs, in real time. If anything prohibited is being accessed, you’ll come to know via remote access to their screen.

Automated e-mail reports: The software does not rely on the manual process of creating reports and saves time by sending reports through automatically generated e-mails, directly to the administrator.

Schedule URL tracking: Through its URL Tracking Scheduler, users only have to specify the time range for when the Internet activity should be recorded and collected. This keeps the size of the database within a reasonable size and ensures administrators get only relevant information.

Bandwidth monitoring: The bandwidth monitoring utility enables users to track and isolate abusive users who upload or download large files that can significantly increase network congestion.

Export URLs: Automatically generated reports export specific sites directly into your Internet blocking software. Offensive sites can thus be added to your ‘Blocked List’, whilst the beneficial sites can be exported to the ‘Allowed List.’

Before you buy the solution, you can explore the 30-day free trial that be downloaded from www.codework.com/breporter/product.html. Of course, you will need to invest some time in getting familiar with the solution and once you start reaping the benefits, you will prefer to purchase it. ■

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